

IYCF/RCEL Counselling Flow Chart for Child Welfare Services

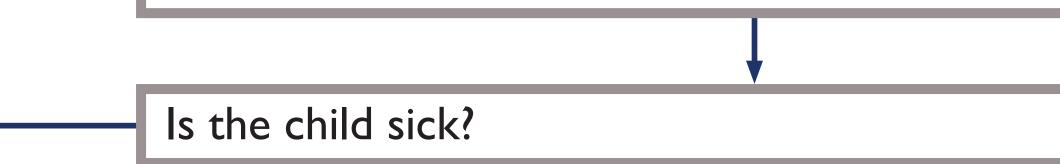


Ask opening questions, such as:

- How is your family doing? How is your child today?
- What do you enjoy doing with your child?
- Do you have any concerns you would like to talk about today?

Listen to and observe the caregiver's interaction with the child.

NO

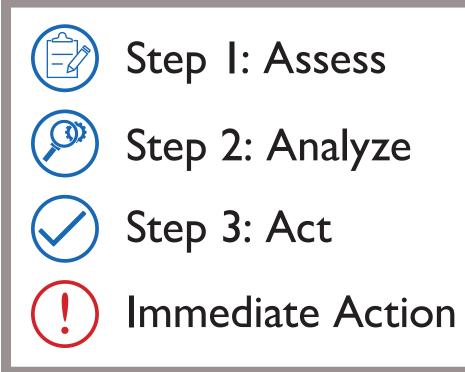




Refer or treat per IMNCI protocol. Discuss immediate action caregiver can take until referral can be completed, including feeding while sick.

YES

Key



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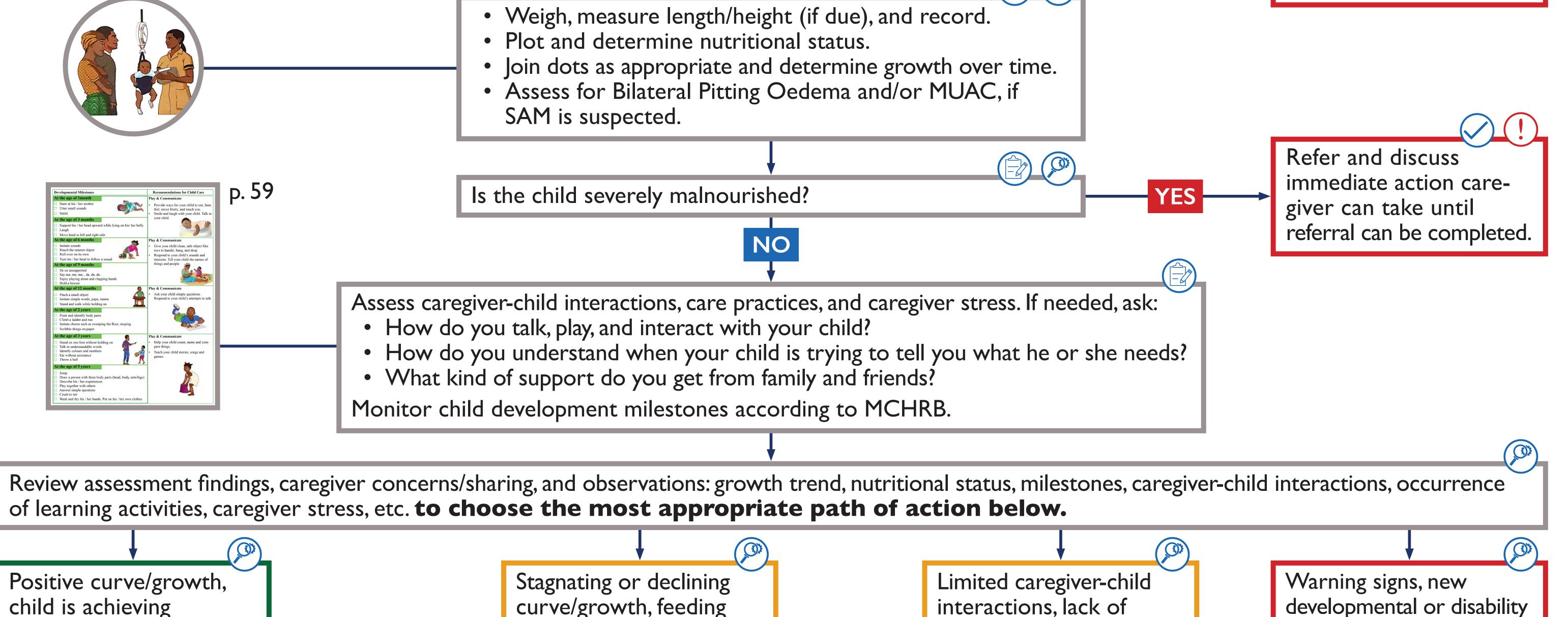
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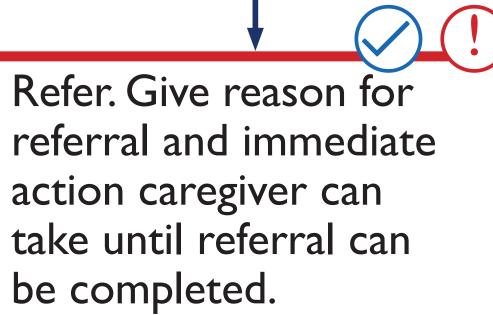


Praise caregiver. Show caregiver positive growth curve and share the milestones they should expect to see. Agree on the next date of visit.

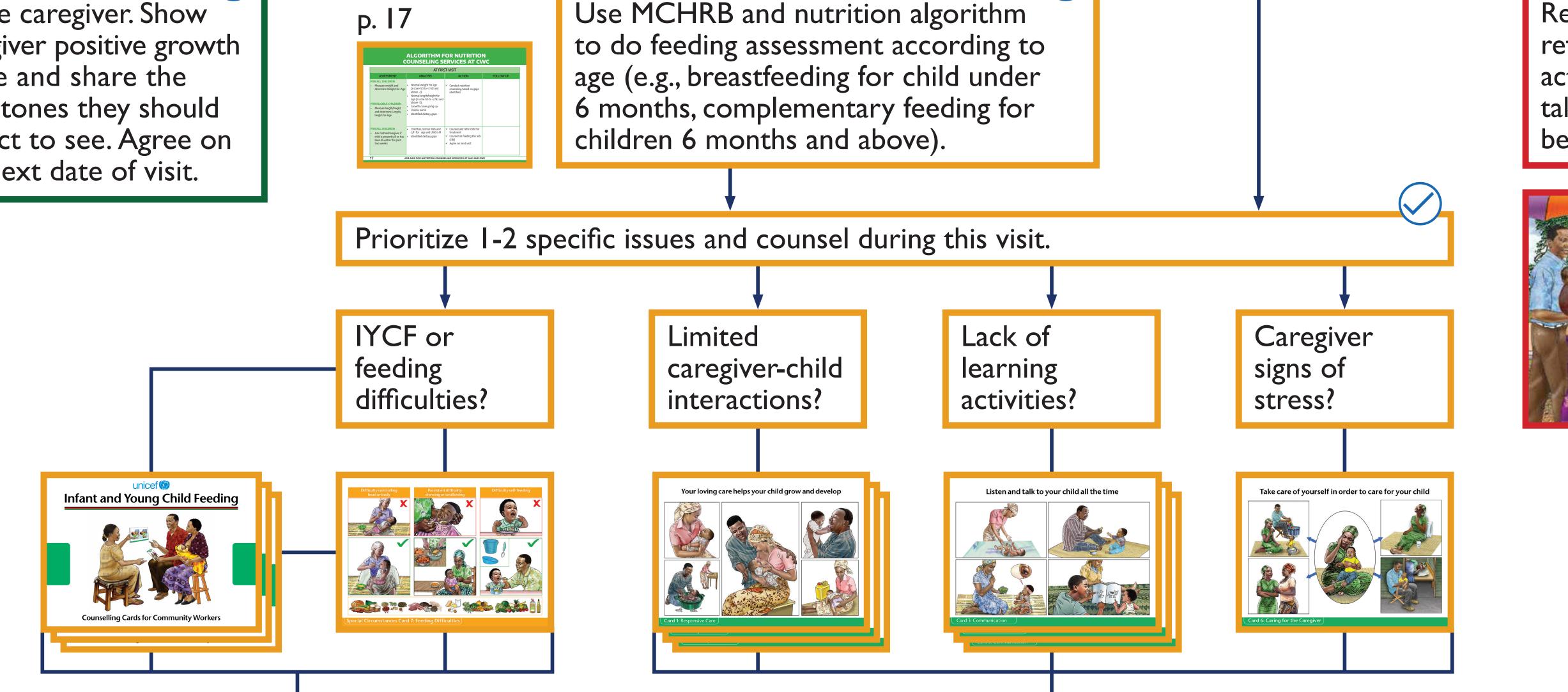
curve/growth, feeding difficulties, underweight, or moderate acute malnutrition?

learning activities, or caregiver showing signs of stress?

concern, or caregiver signs of severe stress/mental health concerns?







- Discuss barriers to applying recommendations/agreed-upon actions and problem-solve together how to overcome those barriers.
- Close by asking the caregiver to demonstrate or explain to you what they will do with their child following your discussions.
- Ask caregiver to come back more frequently.
- Agree on date for next visit.

Increase contacts with child and family. Conduct a home visit, connect them with a support group, link them with their community health volunteer, etc.

For further details on the counselling steps, refer to the Nutrition Algorithm Job Aid, MCHRB, C-IYCF Counselling and ECD Counselling Cards.

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